

West Bend Community Memorial Library

Interlibrary Loan Policy

- Interlibrary Loan in this policy means the obtaining of information or materials from other libraries other than Monarch Catalog member libraries for a patron.
- Any library cardholder 18 years of age and older shall be eligible for interlibrary loan services.
- Library materials requested and not owned may be borrowed through interlibrary loan.
- The patron will be notified when the item is received. The item will be held for pickup by the patron.
- The patron must follow the conditions for borrowing of the owning library, including return date and financial responsibility.
- Photocopies may be substituted for original materials in some cases (as deemed by the lending library).
- **There is a limit of five (5) requests per week per eligible patron with a limit of 75 items per year only.** Interlibrary loans require considerable staff time and expense and, therefore, should be used for reasonable purposes.
- Requests for items owned by the library may be refused unless the item is “long-overdue” and presumed lost.
- Requests for items not eligible for acquisition under the library’s selection policies may be refused.
- Fines for interlibrary loans are \$1.00 per day.

Passed by the West Bend Community Memorial Library Board on November 14, 2017 and will be effective as of January 1, 2018